

World Service Conference April 23-30th **2016 Woodland Hills, CA**

“Honesty, Trust & Goodwill”

Thank you once again, members of the Western New York Region for allowing me to serve. I had the opportunity to attend the WSC for a third time and the feelings are still as powerful as the first time I came here. The conference opened (informally) on Saturday afternoon with a World Board open forum. Delegates and members of the fellowship in general had the opportunity to meet the WB members and to ask some questions. The last couple of times the WB forum took a lot of questions that seemed to come off as a “us vs them” line of questioning. I found this open forum to be a bit more loving and caring, the questions didn’t seem to be as personal and there were some genuine questions that seemed to be centered towards working together. I felt good about the direction we were moving towards as a body and a conference.

After the WB open forum we took a tour of the WSO and had lunch in the parking lot which is always a good time to fellowship and get prepared for the upcoming days. We returned to the hotel and attended our first workshop. There were two different workshops (or so I thought) so I split off from the RD to gather some more experience and information, turns out it was the same workshop “Unity through service”. After speaking to the RD after the session we both felt that the workshops had some opportunities for more effective facilitation. Breakout sessions focus on the benefit of small groups where every member at a table or “group” has the opportunity to be heard (which is a key element of CBDM) with the facilitators assisting the groups on the task at hand. The facilitators opened the meeting, explained the workshop and just let the groups run themselves. In the end it was a good session but if we truly want to be a true CBDM body we need to be more effective at these breakout sessions in order to get as much valuable information as possible.

The rest of the day consisted of a history of N.A presentation with a speaker meeting following along right after. There was a great deal of participation from the local fellowship and everyone had the chance to make new friends and open up a bit especially during the world market.

Sunday April 24th,2016

First Sunday Session

- The first session started informally with some general housekeeping and rules before removed forward with later sessions. Introductions were had (HRP, Co-facilitators, and WB members)
- A new region was also introduced, The Quisqueyana Region (Dominican Republic)
- We also recognized the first time delegates and alternates
- The first session was closed with the serenity prayer in every language of those present.

Second Sunday Session

- Second session started with a suggestion by the WB that the morning session was already recorded and posted on a social media site. They were asked by the body to please remove the post as threats and controversy had already been sent to the poster of the message and members of the WB
- The rest of the session was just a basic outline of what the conference will contain and what the days will entail.
- The delegates tested their electronic voting devices and questions ensued. Most of the delegates have some concern over the security of the voting system and some delegates would like the voting system to be less anonymous. Some delegates would like to see the vote tally and this system does not display the outcomes. Some of this to me seems to be a little too late. Voting has always been an issue as far as accuracy goes and once again some of the delegates are having trouble adjusting to change.

First Afternoon Session (Small Group Breakout)

- After lunch the delegates and the alternates had small group discussions facilitated by WB members, and NAWS staff. Some WB members were also participating in the workshops. It was a terrible workshop and many of the delegates felt the same way. there was not much instruction or explanation of what exactly it was we were supposed to be doing. We used the mind maps that we developed last conference and we were asked if we needed to modify, add or clarify any of the ideas we had. The facilitators had trouble explaining the task and any time they needed to get our attention they would scream or make obnoxious noises in order for us to be told we were running out of time. Once we were close to running out of time, the facilitators rushed us through the process. Nobody was happy with the workshop and I can only hope these workshops will be ran better if we ultimately want to be a true CBDM body.

Second Afternoon Session

- Cofacs and world board members introduced a detailed breakdown of how the business sessions will be conducted.
- Three motions (15, 16, 17) only to be used at the 2016 WSC.
- It appears that the motions outlined above could be a useful tool in giving the cofacs the ability to move business along in a timely fashion.
- most of the time in these formal business sessions we get bogged down with the same people constantly speaking on every subject, this year there will be a better chance for the cofacs to get a handle on this issue and to keep things in line, they will have accurate records of who has spoken and who continues to be recognized.
- Questions followed after and once again, most questions around people not trusting new processes and ideas.

Third Afternoon Session (Delegates Sharing Session)

- This is a delegate ran session, with no WB members present. We will be in large groups and will break into smaller groups after.
- Some delegates were asked to share their experience regarding the spiritual principles in regards with the current WSC theme; honesty, trust and goodwill: Evgeni from Western Russia and Phyllis from Hawaii
- After the presentation by the two delegates, we all separated into breakout rooms and had what only can be describes as an awesome breakout group. Easily the best of the conference and any other conference i attended. Delegates facilitated and were able to work without world board members or NAWS staff facilitating. I think I can speak for every delegate that I worked with that we thoroughly enjoyed this valuable session
- The only area for improvement delegates would've liked to have seen we would've been an actual sharing session; much like the ones we have after our ASC's and RSC's. Instead we had a workshop

Monday April 25th, 2016

First Session(Old Business Discussion & Proposal Decisions)

- This first session consisted of straw polling the motions and proposals to get a feel of where the body is when we move forward into the formal voting later in the afternoon/evening. I will post the outcomes in the appropriate sections of the day
- If there is lengthy discussions after the straw poll that would affect our ability to reach a consensus i will include those in my report
- We started with a few motions with straw polling, the first motion (#18) was successful for the most part but we hit a wall on Motion 15 which would allow us to to measure consensus on motions and proposals. after the first straw poll there was a strong support for the motion to pass but the minority seems to have some issues trusting new processes. It makes me wonder if there is some sort of fear or lack of faith stemming from the delegate, not the region they were asked to carry a clear conscience for which adds to the long drawn out question periods that slow us down and goes against these new practices we are trying to use to see if we can ever be a true consensus based decision making body

First Session(Old Business Discussion & Proposal Decisions)

Continued...

- One particular motion of interest was the splitting of motion #2 as the delegate team suspected it would be. there has been a lot of support for each split of the motion but there is much discussion and debate in regards to how elections will be handled for this conference.
- We passed a few motions (15,16 & 17) for this conference in order for the cofacs to keep business moving at a quick pace. as of this time (4:36pm) we have straw polled and moved on from 8 out the 28 motions and proposals we have on our agenda. If we decide to grow or even if we grow without planning we really need to take a look at CBDM and how a body this large could even be an effective CBDM body.
- Motion 10 also sparked some curious conversation: it was strongly opposed by the body but the opposition (mostly non US delegates) really wanted this to be considered. I will not be surprised if this motion does not pop back up at a later conference cycle possibly brought to the WSC by a different non US region in the very near future.
- We started on this business session at 9am and with breaks and dining allocations we ended up conducting business until 12:38AM. A pretty respectable time i must say
- On a personal level i was in favor of motions 13 & 14 however, this (my) region was not. After the initial straw poll all delegates were allowed the opportunity to speak to the motion in order to perhaps convince delegates to change their vote which is admissible based on the vote of confidence the region. I find myself to be very disappointed and adversely affected by these two motions having little to no support from other regions. My personal feelings on these motions have weighed heavily on my spirit but I carried the conscience of my region as I was entrusted to do

Close Of Old Business Discussion & Proposal Decisions

Tuesday Morning Session, Formal Old Business.

April 26th, 2016

- This session should've been completed yesterday evening but as is customary, old business discussion ran long even tho it was shorter than last years conference. This should be a faster moving process as everything we will be voting on in this session has been discussed at length in the last session.
- **Motion 18-** Passes
- **Motion 15-** Passes
- **Motion 16-** Passes
- **Motion 17-** Passes
- **Motion 1-** Passes (10:19 am PST)
- **Motion 2A-**Passes
- **Motion 2B-**Passes
- **Motion 2C-**Passes
- **Motion 3-** Passes
- **Motion 4-** Fails
- **Motion 5-** Fails
- **Motion 6-** Fails
- **Motion 7-** Fails
- **Motion 8-** Fails
- **Motion 9-** Fails
- **Motion 10-**Fails
- **Motion 11-** Passes (*delegates from non seeded regions are allowed to sit at the 2018 WSC as a non voting member to be funded by their region.*)
- **Motion 12-** Fails
- **Motion 13-** Fails
- **Motion 14-** Fails
- If I remember correctly, formal old business did not take as long as it did in the last conference. I remember having it completed before lunch in 2014. The purpose of old

business discussion was to expedite formal old business by having discussions in regards to specific proposals and motions which would in turn just leave formal old business to voting and questions regarding parliamentary procedure. at the rate we are going we will be here well into the evening, missing at least three important scheduled parts of the WSC. For what it's worth, we appear to be over ambitious with the WSC schedule. While I agree that all of the sessions are very important we are setting ourselves up for failure by thinking that we can wrap up old business discussion and formal old business in one day

Formal Old Business Ends Please See Attached PDF's

Human Resource Panel Session

- This session was a presentation from the HRP in regards to how candidates are selected to the world pool in order for the delegates to select Cofacs, WB members and Human Resource Panel members. An interesting presentation and definitely a good way for us to cleanse our pallets from the long old business session that we went through for the last day and a half. Candidates for the WB, HRP and the Cofac position are carefully selected and interviewed before the delegates even have an idea on who we are voting for to fill the open positions

Wednesday Morning Session, April 27th, 2016

Future Of The WSC (1)

- Long story short, we will have zonal representation or some other form of representation aimed to reduce the size and cost of the conference sooner or later. I would guess the latter based on how we conduct business at this level.

Second Morning Session FIPT And NA Literature Discussion

- This session will focus on the problems we have with illegally produced literature. I am almost reluctant share this with you because I have noticed that this region does not have much of an issue with this yet but I learned a long time ago at my homegrown that is important to be aware of things that may threaten our atmosphere of recovery and the message of Narcotics Anonymous. Plus i was trusted by this region to provide an accurate account of the conference so theres that.....

- The main piece NAWS is most concerned about is a combined version of the BT (3rd edition revised + 2nd edition revised)
- The problem with this is that it affects the fellowships conscience and the fund flow from members all the way down to NAWS which impedes new literature and FD
- NAWS is imploring us to help. action was taken in 1991 and it didn't do much.
- The sixth edition of the Basic Text (2008) is the only edition approved for NAWS products
- For the most part, Illegally produced literature was primarily contained within the U.S we have learned from this presentation and from delegates from outside of the US, illegally produced literature is becoming problematic in underdeveloped countries.

Second Session Continued...

- Addicts in South America can buy a copied version of the Basic Text for \$5.00 versus a Basic Text for \$16.50. Regions and areas from outside of the U.S can also be faced with high shipping rates and customs fees.
- After the presentation we were straw polled on three questions:
 1. Do we believe the Fellowship still affirms the rules we have agreed upon in the FIPT? (97 Yes 8 No)
 2. Should we register and list on the meeting locator, NA groups that clearly intend to use the material thats not NA-Fellowship approved? (28 Yes 78 No)
 3. Should we take action to remove NA recovery literature from ASC/RSC sites, even if it means shutting down the site? (75Yes 31 No)

These results were ultimately used to frame the workshops we participated in on Thursday

End Of Morning Session

NAWS Report WSC2016

A State of the union report given again by Executive Director Anthony. The report can be accessed by going to www.NA.org/conference or viewing the hard copy i have

Thursday April 28th, 2016

Delegates Workshop

Future Of The WSC

- This was the third workshop that we attended , separately without our delegates. each table was designated for the future of the WSC and how we felt we should continue with the WSC. I sat at the "No change in representation" and had the opportunity to workshop with fellow RD-A's

- Some delegates are asking for global representation. As underdeveloped regions become more developed (Through FD) we may end up with too much representation at the WSC Some delegates(Northern California & South Florida) mentioned the practice of online voting and I suggested a plan of defining regional boundaries in underdeveloped parts of the world. I would also like to mention that two regions from Canada were at our table and although they have a highly effective zone (The Canadian Assembly) they would still prefer regional representation at the WSC.
- After we went around the table we decided to summarize our ideas and come up with our top three:

Delegates Workshop Future Of The WSC Cont...

1. No business conducted at the WSC, turn it into a discussion to develop the CAR. al business will be voted on outside of the WSC through groups and the tally brought to the body

Future Of The WSC Cont....

2. Electronic voting for regions and or home groups. whatever is the most effective way to achieve the clearest conscience.

3. Make the agenda at the WSC less ambitious. It is no secret that business sessions always go longer than the allocated time and up unto this point nothing has worked to prevent it. Maybe we need to dedicate a day and a half for old business and new business. Getting rid of some presentations or providing access to them online may be a solution.

- After we picked our top three we shared them with the other tables and explained our process that we used to arrive at these solutions.

PR Presentation

After the workshop we met for a PR presentation presented to us by NAWs:

- NA Speaks 80 Languages
- BT is in 24 languages
- IP #1 is available in 49 languages
- English, Farsi & Portuguese is largely the most purchased
- 67,000 meetings worldwide
- Membership is still growing
- NADCP (national association of drug court professionals)
- It took the Japanese region 30 years to get into institutions

- ASAM (american society of addiction medicine) doctors are referring addicts to AA and now AA is pushing back on the influx of addicts. Doctors there asked us to change our program from complete abstinence
- Vietnam: addicts are still not allowed to congregate. A team of doctors asked us to come out there. Due to the epidemic of HIV, they felt something needed to be done. There is currently no FD there but we did produce some literature to perhaps plant the seed of recovery
- We were shown some collaborative efforts of PR outside of the US. Due to different governing bodies, we sometimes have to work directly with courts and government agencies in order to grow and reach the addict who still suffers.
- The EDM will be doing a panel presentation to the European Parliament
- 1% of the population takes DRT

Fellowship Development

- **LZF**
- Brasil has 9 regions
- FD is occurring in Cuba
- **APF**
- There are 22 seated countries
- The women in recovery are 99% from Egypt and Iran
- Due to the size of Eastern Europe and Russia, FD takes ore than the usual time allocated for FD
- NA is in 200 cities with 1,500 weekly meetings
- Iran has 21,00 meetings weekly, 19 ASC
- **EDM**
- The pride of N.A
- **Africa**

- There is a zonal forum but meetings tend to start, stop, start, stop due to changing governments and civil wars.

First Afternoon Session

Elections

- 2 For Cofac
- 4 For HRP
- 16 For World Board

Budget

Presented to the body by Anthony (NAWS Executive Director)

2016-2018 Strategic Plan & Proposed Project Plan

- Based on the literature survey for book length material would be a daily meditation-spiritual principle a day book and a living clean style meditation book
- For pamphlet length it looks like the mental health pamphlet will be worked into next cycles project plan
- It is quite obvious to me that our fellowship (NAWS) is literature dependent. although we were asked what projects we would like worked on we could just not answer if we didn't want. That being said, when the numbers came back for us we did not see a line item stating that delegates asked for no new literature so we are in essence forced to pick some sort of new literature for us to work on. I'm not sure how i feel about it.

Second Afternoon Session

Second And Third Workgroups

The second and third workshop consisted of delegates and alternates splitting into small groups and workshopping some ideas on what we could do about illegally produced literature. Some of the ideas ranged from removing regions from websites, removing meetings from regional websites to doing nothing at all. I proposed the idea of sponsorship; my previous sponsor had no idea about these illegal productions and I also learned that quite a few regions didn't have these problems with illegally produced literature. However, in the spirit of unity we tried to come up with some ideas to help other regions that are experiencing this problem.

As much as this is a problem for some regions, many delegates thought that removing meetings and regions from websites would hurt the addict seeking recovery more than deter the experienced members that keep acting out on self will and disunity. When I first heard of this problem I felt that we should just let these few members continue to do what they're doing until they eventually got old and died, taking their illegally produced literature with them until I heard about countries in South America

Second Afternoon Session

Second And Third Workgroups Cont...

having this problem simply from a cost saving measure. Maybe cheaper literature produced by NAWS might be a solution to stem this problem in underdeveloped regions

Friday, April 29th Morning Session

New Business Discussion

Budget Related Proposals

- **Motion 19-** Passes
- **Motion 20-** Passes
- **Motion 21-** Passes

- **Motion 22-** Passes
- **Motion 23-** Passes

New Business Discussion Cont...

- **Motion 24-** Passes
- **Motion 25-** Passes
- **Proposal BG-**Passes

Proposals To Seat Specific Regions

Proposal A- Passes (Grande Sao Paulo Region is now a seated region)

Proposal B- Passes (HOW Region is now a seated region)

Proposal C- Passes (the Rio De Janeiro Region is now a seated region)

Proposal D- Passes (Le Nordet Region is no longer a seated region)

Proposal Y- Fails (Bluegrass/Appalachian Region will not be seated at this time)

Proposal AK- Fails (Brasil Nordeste Region will not be seated at this time)

Proposal AL- Fails (Rio Grande do Sul Region will not be seated at this time)

Proposal AM- Fails (the Brasil Central Region will not be seated at this time)

Proposal AX- Withdrawn (Turkey)

Literature:

- **Proposal E-**Passes
- **Proposal AF-**Fails
- **Proposal AI-** Fail
- **Proposal BI-**Fails
- **Proposal AP-**Fails
- **Proposal BK-**Fails
- **Proposal BL-** Fails
- **Proposal O-** Ruled out of Order

New Business Discussion Cont...

Processes & Procedures:

- **Proposal X**-Fails
- **Proposal AD**-Fails
- **Proposal AG**-Fails
- **Proposal BO**-Passes
- **Proposal BP**-Passes

- **Proposal BR**-Passes
- **Proposal AA**-Withdrawn
- **Proposal AY**-Directed to WB
- **Proposal BJ**-Directed to WB
- **Proposal AS**-Directed to WB
- **Proposal AR**-Directed to WB
- **Proposal AC**-Fails
- **Proposal BM**- Fails
- **Proposal AW**- Fails
- **Proposal AT**- Fails
- **Proposal BE**- Fails
- **Proposal BF**-Fails
- **Proposal AV**- Fails
- **Proposal U**- Fails

Future Of The WSC:

Proposal BA- Fails

Proposal BT- Fails

Proposal AE- Fails

Proposal AH- Withdraw

Proposal BC- Fails

Proposal BD- Passes (we will go back too our regions and ask “what does a zone mean to you?” yay

Proposal BB-Withdrawn

At this point it was no surprise that New Business ran well into the early morning (12:45 am). It was decided by the body that we would adjourn and return in the morning to resume. When we reconvened we were told that we will move forward with the scheduled Saturday session rather than finish up new business (if we had not resolved the proposals). The delegates were none too pleased with this. After some more debate a poll was taken to stay in the scheduled Saturday session. We will complete this session after lunch. After Lunch the body decided to just straw poll on each remaining proposals:

(AZ, AQ, BH, F, AO, AJ, L, AU, AB)

Delegate Communication:

- **Proposal AN-** Committed to the World Board
- **Proposal AZ-** Support (referred to the WB)

Nomination Process:

- **Proposal AQ-** Support (referred to the WB)
- **Proposal BH-** Fails

WSC Mission Statement:

- **Proposal F-** Withdrawn

IDT (Information Discussion Topics):

- **Proposal AO-** Withdrawn
- **Proposal AJ-** Support (referred to the WB)

WCNA:

- **Proposal L-** Passes

- **Proposal AU**-Withdrawn
- **Proposal AB**- Fails

NAWS Inventory:

- **Proposal BN**- Fails

Saturday April 30th,2016 Morning Session

Moving Forward With A Common Vision

- This session revolved around NAWS looking for a solution to address the production of illegal literature. There appears to be a lot of talking in circles about what we can do to combat this issue. In all honesty this issue does not affect our region (or many other regions) yet and it may never be but in the spirit of unity and empathy and recognizing that this problem is an issue for our zone I would like to see what it is we can do to help. I feel the answer lies in sponsorship. Any man or woman that asks me to put guidance in their life will never work from a piece of literature that isn't approved by Narcotics Anonymous.
- I also feel that the people that keep producing this illegal literature will eventually die off and this problem will die as well but NAWS is asking for help and we must learn to identify with this problem rather than compare.
- I say this with great conviction because these people in their mind may be providing a solution rather than creating a problem but to me, this solution is not practical,

therefore it is not spiritual. Moving forward I will guide members of Narcotics Anonymous in the right direction through the gift of sponsorship.

- After the discussion on FIPT we moved into IDT's that garnered to the most results:

1. Atmosphere of recovery in service
2. Applying our principles to technology and social media
3. How to use "Guiding Principles" (which would cover any tradition)

These IDT's will be used for the upcoming conference cycle

- After the IDT discussion we were asked if we wanted to keep the CP Discussion board.

- We also looked at possible workgroups:

1. WSC Seating
2. Delegates sharing
3. Service Tools for group, area and events- focus and scopes TBD

- Future of the WSC:

1. Seating
2. Business
3. Use of time between WSC's

- Project Priorities

1. Recovery lit project plan (34-37-45)
2. Service tools project plan (23-44-49)
3. Collaboration in service project plan (31-41-44)
4. Future of the WSC (21-13-82)
5. Fellowship Development And Public Relations Project (15-32-69)
6. Social Media As A PR Tool (40-35-39)

- WSC Evaluations For The Week (trying something new)

- Delegates were asked to fill out a sheet and submitted it to the WSC. basically a comment card or s survey that you fill out at a restaurant.

End Of Moving Forward Session

2016 WSC Closes 3:27 PM PST

April 30th, 2016

In Closing:

My third World Service Conference experience did not differ from the other two besides the fact I fully knew what to expect and I tried my best to pass that same information on to newer members. I did, however notice that our needs vary greatly from region to region especially in underdeveloped regions and regions that are well developed outside of the US. I spoke to a delegate from Israel who wondered why we had three workshops and a presentation dedicated to illegally produced literature when he has to worry about meetings in war torn areas of his city where suicide bombings are a grim reality. The delegate from South Africa thinks a book of daily meditation based on a spiritual principal is a complete waste of time and resources. He (and his region) feels that literature development should be completely focused on translation projects. There are 50 different languages (not dialects, languages) in the country of Nigeria alone. A vision for NA service clearly states: *Every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life.* If that is truly our vision, shouldn't we agree that translation of the basic text and other fundamental IP's be the most important project we do in regards to creating new literature? Shouldn't we work on a way to have low cost literature available to regions located in third world countries? I spoke to the delegate from the Dominican Republic one night and I asked him about meetings and fellowship development in Haiti. He told me that since the language (Creole) is so different that it is almost impossible to communicate with addicts in Haiti. Secondly, he also pointed out that most of the meetings are located in Santo Domingo, the nations capitol and is about 6 hours away

from Port Au Prince, The capitol of Haiti and the most densely populated area. I came away with a better understanding of the world of Narcotics Anonymous and a feeling that most regions have their own distinct needs.

If you asked me what a pressing need for our area (WNY) would be I would probably say “members dedicated to various levels of service” however, after speaking to the RD I would have to say better participation from groups and areas in our region. The NI-O area (my home area) brought back zero CAR/CAT tally sheets. The RCM distributed sheets, attended CAR/CAT workshops and we still received no conscience from my area. When the RD and I were at the WSC he stated that he only collected 66 tally sheets, less than half of the meetings in the WNY region. How can we effectively carry our conscience on the world level with less than half of our meetings in our own region unwilling to fill out tally sheets? Who bears that responsibility? the path of effective communication appeared to be followed (World, RD/RDA team, Workshops, RCM, GSR, Groups) so where was the disconnect? was apathy able to affect this loving and caring flow of information that much or do people at the most important level of the service structure honestly not think that they will be heard at every single level? I’ll probably never know but I am aware of the needs of so many people and NA communities in the world that i do not have the right to not have my conscience be heard and taken into account.

Many times at the conference the WB & NAWS asked us (the delegates) about the future of the WSC. In lay terms they were sort of saying: “look guys, we’re running out of ideas, we’re getting too big, we cannot communicate in such large sizes so can you please help us?” and I still don’t have an answer. from a planning standpoint I would suggest dedicating more time to new business and old business sessions, eliminate presentations and Having a sharing session with just delegates. Much like a meeting. Delegates meeting in a room without facilitation talking about concerns in their regions so we may get ESH in areas where our regions are struggling, gain empathy for the things we don’t understand and limit the time spent in business sessions pointing these things out. Maybe we need to meet more often (virtually) maybe the US needs to be separated from the rest of the world so regions can develop with borders defined by countries or zones can become levels of service that can help conduct business, it

certainly works in Europe. The regions that are established in the US can stay how they are and we can decide how regions will be formed and how zones will spread out from there. Create policy and forecast the growth of NA so we can not get so big that we worry about communication to the most important level. Attending the WSC really opens my eyes and heart up to the beauty of recovery even though this essay may lead you to feel as though i'm not optimistic but I am. I sincerely feel we all need to think outside of our home groups, our Areas, our Regions and perhaps one day our Zones. Maybe if we all understood we have different needs and we might not identify our ever understand our needs we can allow everyone to have the chance to see if anyone can help with the issues that they may be facing; maybe that is the future of the WSC. whenever i finish up at the WSC a few things are always very clear to me in regards to service I serve for the addict who isn't here yet, I serve to bring back information because you have trusted me with this position and i serve in order keep coming back because my life depends on it.

In Loving Service,

Stephen R. Dysert

WNY RD-A

WSC 2016